

Guide to switching

From Total Heat Total Control or ComfortPlus

Switching energy supplier isn't the headache many of us imagine it to be. And by doing so, you can save money, opt for cheaper tariffs and even choose a more ethical supplier like Our Power.

Switching to Our Power is a no brainer



We keep our costs
as low as possible



NO lock in
contracts



ALL PROFITS go back to
those who need it most

Introducing our **TAKE CONTROL** tariff

Today, there is over 300,000 scottish households who have, until now, been stuck on restricted meter tariffs, namely Total Heat Total Control in North Scotland and ComfortPlus Control or Whitemeter in South Scotland.

TAKE CONTROL is about putting the power back in your hands. We've priced this tariff to offer **great savings of up to £300** (based on average usage). As switching is not possible via conventional Price Comparison Websites or other energy suppliers we've created our own online switching journey available at our-power.co.uk/takecontrol



To switch to our **TAKE CONTROL** tariff all you need to do is:

- Visit the Our Power website: www.our-power.co.uk/takecontrol
- For Total Heat Total Control or ComfortPlus tariff customers we've created a special switching journey. Select switch now and then select your location: North, South or Hebrides
 - Please note: North - from Perth to Aberdeen and the Highlands and Islands*
 - South - from Edinburgh and Glasgow to the Scottish Borders*
- Answer some simple questions on your current meter set-up & usage
- Select your tariff and click switch now
- Register and confirm your switch
- You'll then receive a confirmation email from Our Power

We'll take care of the rest.

It usually takes between 17 and 21 days to complete the switch.

We look forward to welcoming you to Our Power!





About Our Power

Our Power is a not-for-profit energy supplier created by social housing providers in Scotland whose mission is to make energy fairer for the residents and communities they serve.

By remaining 100% asset locked, any profits generated are invested back in to the company to keep prices as low as possible for our customers.

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our-power.co.uk/takecontrol